01 GENERAL PROVISIONS

This Privacy Policy explains how "Tavush Textile" LLC ("Tavush Textile", "we", "us" or "our") collects, uses, stores and protects personal data obtained through the website https://tavush-textile.com/ (the "Website").

Data Controller

"Tavush Textile" LLC
3rd Street, Building 10, Choratan Village, Tavush Region, 4213, Republic of Armenia
Phone: +374 93 515141
Email: sales@tavush-textile.com

This Privacy Policy has been prepared in accordance with the applicable legislation of the Republic of Armenia, including the Law of the Republic of Armenia "On Protection of Personal Data".

By submitting personal data through the Website, the User confirms that they have read and understood this Privacy Policy and consents to the processing of their personal data as described herein. If the User does not agree with this Privacy Policy, they should not submit personal data through the Website.

02 DEFINITIONS

For the purposes of this Privacy Policy, the following definitions apply:

- Personal Data means any information relating to an identified or identifiable natural person.
- Processing means any operation or set of operations performed on personal data, including collection, recording, organization, storage, use, modification, retrieval, transmission, blocking, deletion and destruction.
- User means any individual who visits or uses the Website or submits information through its contact form.
- Website Administration means authorized employees of Tavush Textile who manage the Website and process personal data on behalf of Tavush Textile.
- Cookies means small data files that may be stored on the User's device when visiting a website.

03 PERSONAL DATA WE COLLECT

3.1. Information provided by the User

When the User completes and submits the contact form available on the Website, we may collect:

- the User's name;
- the User's email address;
- the contents of the User's message;
- any additional information voluntarily included by the User in the message.

Users should not provide sensitive personal information or information that is not necessary for their request.

3.2. Technical information

When the User visits the Website, certain technical information may be processed automatically by the Website server or hosting infrastructure, including:

- IP address;
- browser type and version;
- device and operating system information;
- date and time of access;
- pages visited;
- referring page address;
- technical logs required for Website security and operation.

This information is used only to ensure the proper operation and security of the Website, diagnose technical issues and prevent misuse.

04 COOKIES AND ANALYTICS

The Website does not use advertising or analytics tools to track Users for marketing purposes.

The Website may use strictly necessary technical cookies where required for its correct and secure operation. Such cookies are not used to create advertising profiles or track Users across third-party websites.

If analytics, advertising or other non-essential cookies are introduced in the future, this Privacy Policy and the Website's cookie notification will be updated accordingly.

05 PURPOSES OF PERSONAL DATA PROCESSING

Tavush Textile may process personal data for the following purposes:

- receiving and responding to User enquiries;
- providing information about products, manufacturing capabilities, prices and cooperation terms;
- preparing quotations and discussing potential orders;
- communicating with prospective and existing customers;
- taking steps requested by the User before entering into a business relationship or agreement;
- maintaining the security and proper operation of the Website;
- preventing spam, fraud, misuse and unauthorized access;
- complying with applicable legal obligations;
- protecting the legitimate rights and interests of Tavush Textile.

The personal data submitted through the contact form will not be used for unrelated advertising or marketing activities without the User's separate consent.

06 LEGAL BASIS FOR PROCESSING

Personal data may be processed on the basis of:

- the User's consent;
- the User's request to receive information, a quotation or discuss a potential order;
- the need to take steps before entering into an agreement;

- Tavush Textile's legitimate interest in operating and protecting the Website and responding to business enquiries;
- compliance with obligations imposed by applicable law.

The User may withdraw their consent at any time by contacting Tavush Textile using the details provided in Section 13 of this Privacy Policy. Withdrawal of consent does not affect the lawfulness of processing carried out before the consent was withdrawn.

07 DISCLOSURE OF PERSONAL DATA

Tavush Textile does not sell, rent or disclose Users' personal data to third parties for advertising or marketing purposes.

Personal data may be disclosed only:

- where required by the legislation of the Republic of Armenia;
- in response to a lawful request from a court, law enforcement authority or other authorized public body;
- where necessary to establish, exercise or defend legal claims;
- where necessary to protect the rights, property or safety of Tavush Textile, its employees, Users or other persons;
- to technical service providers, such as Website hosting or email service providers, only to the extent technically necessary to operate the Website and receive User messages.

Any technical service provider involved in processing personal data must process such information only for the relevant technical purpose and subject to appropriate confidentiality and security requirements.

08 STORAGE OF PERSONAL DATA

Personal data is retained only for as long as necessary to:

- respond to the User's enquiry;
- complete the relevant business communication;
- discuss or fulfil a potential order or agreement;
- comply with applicable legal requirements;
- resolve disputes and protect legal rights;
- maintain the security of the Website.

When personal data is no longer required for these purposes, it will be deleted, destroyed or anonymized, unless continued storage is required by law.

09 PERSONAL DATA SECURITY

Tavush Textile takes reasonable organizational and technical measures to protect personal data against:

- unauthorized or unlawful access;
- accidental loss or destruction;
- alteration, disclosure, copying or misuse;
- other unlawful processing.

Access to personal data is limited to authorized persons who require it to respond to enquiries or perform their professional duties.

However, no method of transmission or storage of information over the Internet can be guaranteed to be completely secure. Users should therefore exercise reasonable care when submitting information online.

10 USER RIGHTS

Subject to the applicable legislation of the Republic of Armenia, the User has the right to:

- request information about whether their personal data is being processed;
- access their personal data;
- request correction or updating of inaccurate, incomplete or outdated personal data;
- request blocking, deletion or destruction of unlawfully obtained or unnecessary personal data;
- withdraw consent to processing;
- object to certain processing activities;
- request the termination of processing where there is no legal basis for its continuation;
- submit a complaint to the authorized personal data protection body of the Republic of Armenia;
- seek protection of their rights through the courts.

To exercise these rights, the User may send a request to sales@tavush-textile.com. Tavush Textile may request information necessary to verify the identity of the person submitting the request.

11 CHILDREN'S PERSONAL DATA

The Website and Tavush Textile's products and services are intended for businesses and adult Users.

Tavush Textile does not knowingly collect personal data from children under the age of 16 through the Website. A person under the age of 16 should not submit personal data without the consent of their parent or legal representative.

If Tavush Textile becomes aware that a child's personal data has been submitted without the required consent, reasonable steps will be taken to delete it.

12 THIRD-PARTY LINKS

The Website may contain links to external websites.

Tavush Textile does not control and is not responsible for the privacy practices, security or content of third-party websites. Users are advised to review the privacy policy of each third-party website they visit.

13 CONTACT INFORMATION

For questions concerning this Privacy Policy or the processing of personal data, or to exercise personal data rights, please contact:

COMPANY	"Tavush Textile" LLC
ADDRESS	3rd Street, Building 10, Choratan Village, Tavush Region, 4213, Republic of Armenia
PHONE	+374 93 515141
EMAIL	sales@tavush-textile.com
WEBSITE	https://tavush-textile.com/

14 CHANGES TO THIS PRIVACY POLICY

Tavush Textile may update this Privacy Policy when necessary due to changes in applicable law, Website functionality or personal data processing practices.

The updated version becomes effective upon publication on the Website unless another effective date is specified.

Users are encouraged to review this Privacy Policy periodically. The date of the latest revision is indicated at the beginning of the document.

CONTACT FORM NOTICE	I have read and agree to the Privacy Policy.